

ACES Notification # 47:

ATTENTION: ALL EMPLOYERS

ACES Batch Schedule Change:

In order to accommodate the increase in ACES transactions this Open Enrollment period, effective September 15, 2004 the ACES batch will run at 1:00 p.m. daily. All Membership/Health batches submitted after this time will be picked up for next business day processing.

Clarification on Health Plan Primary Care Physician Selection:

On August 24, 2004 a Notification was sent requesting that you remind employees to select a Primary Care Physician (PCP) for new health enrollments, dependent additions and health plan changes. The request was for all plans except Kaiser.

There was some confusion as to why the Preferred Provider Organization Plans (PPO) were included in the message, as they don't require the employee to identify a PCP. Users have previously sent PCP information for PPOs, which has been forwarded to the health plans for system update; therefore, they were not excluded.

Blue Cross (PERSCare and PERSChoice) was contacted for follow-up. They advised that they do not maintain this information; therefore, it does not need to be sent.

Health Benefit HBD-12:

The HBD-12 form does not provide a field for dependent PCPs. This form is currently undergoing revision and a dependent PCP field will be included in the updated version. However, the updated version will not be available for this Open Enrollment. If the member requests a different PCP for the individual dependents, members should be informed to include them (wherever suggested) by the Health Benefits Officer on the HBD-12 form for ACES input.

If you have any questions regarding this Notification, please call the CalPERS Employer Contact Center at (888) CalPERS (225-7377).

If you did not receive this Notification by e-mail, contact your Account Administrator or call us at (888) CalPERS (225-7377) to confirm your e-mail address.